

Quality Policy

BT Builders Qld provides services to Rockhampton and Central Queensland customers for residential and commercial building projects.

Every staff member has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

The management of BT Builders Qld have defined and documented the following commitments with respect to quality:

- To use the disciplines of ISO 9001 to develop and maintain the processes needed to produce a level of construction and project management of a consistent standard of quality and at competitive cost;
- To foster good relationships with clients by effective communications with clients and encouraging feedback;
- To continually improve the effectiveness of the Integrated Management System;
- To develop quality objectives and targets that support the implementation of this policy;
- To measure performance against our quality objectives and targets through internal audits and management review;
- To deliver construction services in accordance with all statutory obligations and client specifications and requirements; and,
- That every employee constantly aims to improve the overall quality of Company products and services.

By adopting this philosophy, the clients of BT Builders Qld will be assured of an exceptional standard of completed projects and services in accordance with specifications and contracts.

Management has the ultimate responsibility to maintain the quality policy and shall promote all initiatives to attain and improve quality to:

- Give all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality; and,
- Ensure that excellent relations between the Company and employees are maintained.



Boyd Hall
Managing Director